

Non Conformity / Observation Report

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|------------------------|------------------|--|--|--|--|--|--|--|--|
| Organization No | Audit No. | Standard. | | | | | | | |
| PCS 01095 | 3 | (1) Sertifikasi Product (Surveillance) | Audit Date : 29 - 30 Apr 2024 ATL / Auditor : MF (signature) Organization Rep. : AELINE T. (signature) | | | | | | |

| No. | Category | Clause | Std | Auditor | Description | Deadline of Corrective Action | Root Cause Investigation* | Correction & Evidence* | Corrective Action & Evidence* | Audit Team Review |
|-----|----------|------------------------------|-----|---------|---|-------------------------------|---------------------------|------------------------|-------------------------------|-------------------|
| (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) | (11) |
| 1 | Obs | Lampiran I Butir III. B. 9 | 1 | MF | Agenda tinjauan manajemen belum mencakup Lampiran I Butir IIIB.9 a.8 sesuai CPKAB (PermenKes No. 20 Tahun 2017). Contoh: Persyaratan regulasi baru atau yang direvisi | 30-06-24 | | | | |
| 2 | Minor | Lampiran I Butir III.E. 2 | 1 | MF | Tindaklanjut 4 Minor dan 2 observasi masih belum efektif terlewat dari target 28 Maret 2024. | 30-06-24 | | | | |
| 3 | Minor | Lampiran I Butir III.B. 9a2 | 1 | MF | Belum ada bukti terdokumentasi Survey Kepuasan Pelanggan Distributor utama antara lain PT Indomedik Niaga Perkasa, PT Sandana dan PT Ranaya Tahun 2023. | 30-06-24 | | | | |
| 4 | Minor | Lampiran I Butir III.D. 10.a | 1 | MF | Tidak ditemukan bukti terdokumentasi seleksi pemasok untuk actuator merek Timotion dan H/F Board PT. Roda Hamerindo Jaya | 30-06-24 | | | | |
| 5 | Obs | Lampiran I Butir III.D. 10.a | 1 | MF | Laporan Seleksi Vendor/Sub-Cont (LSS/PCH-CINT/VII/2023) pastikan untuk material/komponen memerlukan Sertifikat kesesuaian produk telah tersedia. Contoh: SNI metal SPCC | 30-06-24 | | | | |
| 6 | Obs | Lampiran I Butir III.D. 10.c | 1 | MF | Terhadap komponen motor yang diperiksa dengan verifikasi Laporan Out-going QC setiap lot pengiriman komponen, pastikan telah ditetapkan prosedur pelaksanaannya. | 30-06-24 | | | | |
| 7 | Obs | Lampiran I Butir III.D. 11.k | 1 | MF | Sebaiknya lingkup parameter coating thickness Lab Kalibrasinya telah masuk ke lingkup akreditasi KAN. | 30-06-24 | | | | |
| 8 | Minor | Lampiran I Butir III.D. 2.a | 1 | MF | Belum ada file label produk terdokumentasi untuk setiap model yang telah tersertifikasi SNI. | 30-06-24 | | | | |

* to be completed by: auditee

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| | | |(signature) | | |
| | | | Organization Rep. : | | |
| | | |(signature) | | |

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| (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) | (11) |

| Finding | Amount of Finding All Std. |
|------------------|----------------------------|
| NC Major | 0 |
| NC Minor | 4 |
| Observation | 4 |
| Sedang** | 0 |
| Buruk** | 0 |
| tidak Memenuhi** | 0 |

** for PHPL Scheme only

*** for VLK Scheme only