



Audit Report

PT CHITOSE INTERNASIONAL TBK.

Address of Main Location:

Jl. Industri III No. 5 Leuwigajah
Cimahi 40533
Jawa Barat
Indonesia

Standard Audited
Date of Audit

ISO 14001:2015
25 – 27 July 2023

Disclaimers and Notes

Number	Disclaimer and Notes
1	The report is confidential between the client and the URS Group of Companies and Regulators. Should a client and/or URS wish to circulate to other, non-named parties, then consent in writing should be obtained from the stated parties above.
2	The content of this report has been produced from samples taken during the visit.
3	If the client does NOT agree with the content of this report, the Client should notify URS within 7 working days of receipt of the report.
4	The audit has been performed in-line with the quotation and the scheme rules and regulations - refer to www.urs-holdings.com (Scheme Rules and Regulations)
5	Cancellation of a planned audit visit may incur a cost if not requested in writing and is less than 7 working days before the visit is scheduled - refer to www.urs-holdings.com
6	If significant changes are made to the management system, scope, location, number of sites or ownership, please notify URS in writing as soon as possible.
7	Please note that Audit Reports are independently reviewed within URS and in the unlikely event that the internal reviewer does not agree with the Auditor's recommendations and conclusion, URS shall notify you of the outcome.
8	During the independent review of this report, should the auditor be required to explain further his/her audit comments, the content of the audit report and supporting documents may be amended. Should any alteration materially affect the outcome of this report, you will be advised accordingly.
9	The objective of the visit is to ensure compliance can be demonstrated to the standard or scheme, regarding contractual, regulatory and system processes, as sampled against the visit plan

Client Signature (Optional)	Lead Auditor Signature (Optional)
Ms. R. Nurwulan Kusumawati	Nyoman Andika Maulana



1.0 Administration of the Audit Activity and Changes

AUDIT TEAM members	Total Hours on Audit	Total Days on Audit (nearest half day)	Shift(s) Audited	Name of Translator if Applicable	Name of Specialist if Applicable
Nyoman Andika Maulana	24.0	3.0	1	N/A	N/A
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CLIENT CONTACT(s) - Primary	Primary Contact(s) Changed
Mr. Agung Tri Wahyu	N/A

CLIENT FINANCIAL Contact(s) - Currently	Financial Contact(s) Changed
Mr. Agung Tri Wahyu	N/A

OTHER ADMINISTRATIVE CHANGES that may be Relevant for the Client Record
Changed address wording: Before : Jl. Industri III No. 5 Leuwigajah, Cimahi 40533 Jawa Barat Indonesia Address Changed to : Jl. Industri III No 5 RT.001 RW.008, Kelurahan Utama, Kecamatan Cimahi Selatan, Cimahi 40533 Jawa Barat Indonesia



2.0 Technical Aspects of the Audit and Changes

This section of the Report seeks to identify significant technical or business changes to the Client, that may effect the certification scope, the manner in which the audit was conducted, or is to be conducted for the future, which may effect the audit duration.

2.0.1 The Client's Fundamental Processes:

The auditor is ONLY defining the Client's Fundamental Processes or Departments that the client refers to in their management system (i.e.: functions in the standard such as Management Review, is a Management Process and is recorded else where). The auditor may further clarify a Client's fundamental process name to aid programme activities e.g.: if reference is made to Manufacture in a general engineering company, the auditor may expand its reference by stating Manufacture - cutting, Manufacture - Painting. The auditor is responsible for "building" the fundamental processes for the 3 year certification programme; as well as showing which fundamental processes have been seen in the individual audit plan for this visit.

Name of the Fundamental Process or Department	Name of the Fundamental Process or Department	Name of the Fundamental Process or Department	Name of the Fundamental Process or Department	Fundamental Process or Department CHANGED since last Visit
Showroom & Distribution Center	--	--	--	---
Production	--	--	--	---
Workshop	--	--	--	---
Warehouse Raw Material	--	--	--	---
Office Activities	--	--	--	---



2.0.2 The Client's Business Structure - Locations/Sites and Shifts

Client Certification Structure	Change in Address(es) of Certification Structure	Address CHANGES	Changes in Work Pattern (e.g.: Shifts)	Shift CHANGES
Multiple	Yes	<p>Changed address wording: Before : Jl. Industri III No. 5 Leuwigajah, Cimahi 40533 Jawa Barat Indonesia</p> <p>Address Changed to : Jl. Industri III No 5 RT.001 RW.008, Kelurahan Utama, Kecamatan Cimahi Selatan, Cimahi 40533 Jawa Barat Indonesia</p>	No	No changed
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2.0.3 The Client's Locations/Sites, Scope, Employee Numbers

Site No	Site Address	TOTAL No. of Employees	New TOTAL No. of Employees	Scope	Proposed New Scope
1	PT CHITOSE INTERNASIONAL TBK., Jl. Industri III No. 5 Leuwigajah, Cimahi 40533, Jawa Barat	364	N/A	Manufacture of Metal Chair, Wooden Furniture, Healthy Mattress C-Pro & Hospital Bed, including related Accessories	N/A
2	Showroom, Marketing & Distribution Center, Jl. HMS Mintareja Baros RT 03, RW 06, Kelurahan Baros, Kecamatan Cimahi Tengah, Cimahi 40521, Jawa Barat	105	N/A	Showroom, Marketing and Distribution of Metal Chair, Wooden Furniture, Healthy Mattress C-Pro & Hospital Bed, including related Accessories	N/A



2.0.4 The Client's Main Regulatory Context to the Certification Scope

Scope Context	Obligations	Obligation Context	Applicability of Obligations	Main Obligation References
Audit Answers follow based on the Client's scope, activities and Scheme	Regulatory Requirements	Is the client aware of their Regulatory obligations for their "Home" market	Yes	--- UU No. 32 / 2009: (Environmental Protection) --- UU No. 18 / 2008 (Waste Management) --- PP No. 22 / 2021 (Implementation of Environmental Protection)
Examples of relevance relate to Medical, Food, Construction, H&S, EMS to name a few (consult the relevant CRSAN)	Regulatory Requirements	Is the client Exporting and if so, are they aware of their Regulatory obligations for the export market destination	No	N/A

Scope Context	Obligations	Obligation Context	Applicability of Obligations	Main Obligation References
Audit Answers follow based on the Client's scope, activities and Scheme	Contractual Requirements	Is the client aware of their Contractual obligations for their "Home" market	Yes	Customer Requirement
Examples of relevance relate to Medical, Food, Construction, H&S, EMS to name a few (consult the relevant CRSAN)	Contractual Requirements	Is the client Exporting and if so, are they aware of their Contractual obligations for the export market destination	No	N/A

Scope Context	Obligations	Obligation Context	Applicability of Obligations	Main Obligation References
Audit Answers follow based on the Client's scope, activities and Scheme	Best Practice e.g.: International or National Standards	Is the client aware of the best practice and/or standards for their product or service obligations for their "Home" market	Yes	Risk Assessment



Scope Context	Obligations	Obligation Context	Applicability of Obligations	Main Obligation References
Examples of relevance relate to Medical, Food, Construction, H&S, EMS to name a few (consult the relevant CRSAN)	Best Practice e.g.: International or National Standards	Is the client Exporting and if so, is the client aware of the best practice and/or standards for their product or service for their "Export" market destination	No	N/A



3.0 Significant Changes

Significant changes that have been identified by the auditor during planning activities, or during the audit itself, or notified by the client to the auditor, are changes that require additional time to audit. As such, the auditor should perform a Special Visit to verify compliance of the changes.

Area of Significant Change	Applicability	Brief Description of Change	Estimated Duration of Special Visit
NEW Location (to be added to Certification)	No	N/A	N/A
A major increase in Employee numbers (greater than 45% from last visit)	No	N/A	N/A
Major change in the volume of Sales and/or Customers (e.g.: over 40% increase since last visit)	No	N/A	N/A
Major Change in applied technology/equipment/processes (e.g.: Different pressure vessels and monitoring)	No	N/A	N/A
Major change in Regulation and/or customer requirements (e.g.: changes to a consent)	No	N/A	N/A
Major change in scope (e.g.: changes to material usage for a different product)	No	N/A	N/A



4.0 Audit Team Summary, Recommendations and Conclusion

4.0.1 Audit Team Summary

the scope statement, has a clear self-interpretation of what the company's products/ services are, as well as a clear definition of the company's business that even a layperson can comprehend.

The audit included all applicable processes, divisions, or departments, as well as records pertaining to the services. The audit sampling is based on the identification of risks, the application of appropriate controls, and the assessment of relevant monitoring records.

The planning, implementation, monitoring, checking, and improvement procedures, as well as the processes, have all been properly managed by the organization's Management System. Risk technique had been defined and recorded in a formal way. For all important processes in the organization, including fundamental, cardinal, and management processes, the applicable risk has been effectively identified. During the audit, effective application of prescribed risk controls was observed. It was also discovered that staff in a specific department had an adequate understanding of the risk that was relevant to their work.

The Management has demonstrated their commitment to the Management System by providing resources, such as training and personnel competence, establishing and communicating the Policy and Objective/ KPI, and regularly reviewing their target achievement, as well as chairing Management review meetings and other coordination meetings.

Controls for the management system have been properly established, documented, and implemented. The corrective action system, internal audit system, and management review system are all part of it. When any discrepancy is discovered for any issue, including at operation, support process, incident, or unachieved objective/ target, all department leaders are aware that a corrective action plan must be in place. The criteria for an improvement system has been met.

There are no NC/ Major and D/ Minor findings being issued in this audit. The PNC are recorded as management system improvement notes on the corresponding page below. As a result of this audit, the conformance and effectiveness of the organization's management system were confirmed. We recommend the continued registration certification status of ISO 14001:2015 to this organization.

4.0.2 Recommendation and Conclusion from the Normal Scheduled Visit

Recommendation	Indicate Where Applicable
No action required	<input checked="" type="checkbox"/>
Consider the Comment(s) Raised for the Next Visit	<input checked="" type="checkbox"/>
Send in a Corrective Action Plan and EVIDENCE to close the Concern(s) - Ds (evidence should be sent within 60 working days)	<input type="checkbox"/>
As a Major NC(s) has been raised this visit, a Special Visit will be required to verify closure of the NC(s) - the visit must be performed within 90 days	--
The date of the special visit has been booked for	---



Conclusion	Indicate Next Action
Grant Certification or Continued Certification	<input checked="" type="checkbox"/>
Grant Certification or Continued Certification - Subject to the Client forwarding the information requested above	<input type="checkbox"/>
Suspension and Special Visit Required	<input type="checkbox"/>
Immediate withdrawal of Certification	<input type="checkbox"/>

4.0.3 Audit Team Recommendation from Acknowledged Significant Changes

The recommendation below is based upon the information stated in the Table under section 3.0 of this report (Significant Changes). The URS Office will review the recommendation below and confirm, or otherwise the requirement.

Special Recommendation	Duration of Special Visit (to the nearest 0.5 day)	Proposed Date
A special visit to verify compliance of the management system with respect to the significant changes noted is required; which may amend the formally issued Certificate of Registration. The special visit should be conducted no later than 90 days from this visit date.	N/A	N/A



6.0 Comments Raised

OFI = Opportunity for Improvement - An area noted in a process that the auditor is aware that potential improvement can be made within the said process.
PNC = Potential Non-Compliance - An area where the auditor has not fully audited the process (e.g.: a new change has been introduced to a process) but is aware that the process is not fully compliant.

Number	Description of Comment	Comment Type
--	Site 2 - Showroom & Distribution Center	--
1	License / Permit had been adequately managed, seen permit for water i.e SIPA No. 546.2/133/29-020c/PDMPTSP/2020, expiry on 2022 and status still is on progress extend. However the result of extend the validity period need to be reviewed during next surveillance visit.	PNC
2	Environment Aspect and Impact had been adequately managed and relevant record are maintained, check Environment Aspect at Warehouse e.g stock opname activity. However the environment aspect and impact need to be reviewed.	PNC
--	Site 1 - Manufacturing	--
3	During observe audit at Hazardous Wste Temporary Storage (TPS B3), seen procedure SOP 03/HC&GA/2018 – Hazardous Waste Handling, the organization must be provide spill kit, However the spill kit at TPS B3 need to be provided.	PNC
4	Compliance obligation of regulation had been adequately managed and relevant record are maintained, Seen List and evaluation of compliance regulation, however the list and evaluation of regulation need to be reviewed e.g. Permenlhk No 5 Tahun 2014 - Baku Mutu Air limbah untuk kegiatan Industri Pelapisan Logam	PNC
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2023/128534/OA1
ISO 14001:2015





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